

ORIGIN OF THE PROHOST® SYSTEM

The ProHost® System was conceived by Robert Propst, one of the world's foremost designers of integrated systems for offices, hospitals, factories and hotels.

In the mid 1980's, prototype equipment and processes were tested with a number of major hotel chains to confirm design concepts and operational improvements.

Hostar International, Inc. was formed in 1988 to bring this innovative concept to market.

Hostar's corporate office is located in Newbury, OH, with sales staff in Dallas, Denver, Dubai, Los Angeles, Macau, New York, Seattle, Singapore, and Sydney.

"Hotels, particularly in the back-of-the-house, lag in the attributes of a modern organization, the integrated network of programs and process that deliver the objectives—effective, satisfying and profitable operations."

By Robert Propst

Innovative Products and Professional Planning Services

Hostar International, Inc. designs, manufactures and sells innovative material handling systems for the hospitality industry. State of the art plastic molding technology is used to produce high quality ProHost® Mobiles and accessories.

Hostar specializes in providing turn-key material management solutions for housekeeping and F&B operations.

The company is unique in offering its customers a complete package of process flow analysis, system design, customized equipment, installation start-up and training services.

ProHost® Systems increase productivity and reduce the overall cost of hotel operations.

Hostar is proud that the ProHost® System has been identified as a "Best Practice" model by leading hoteliers and educators within the hospitality industry.

More Than a Decade of Service to Our Customers

Hostar's clients range from 150-room luxury boutique hotels to 3,000 room mega properties.

The company has a broad client base that includes properties from the world's leading hotel companies, such as: Disney, Fairmont, Loews, Marriott, Park Place Entertainment, Ritz-Carlton, Shangri-La, Sheraton, St. Regis, W, and Westin Hotels and Resorts.

Hostar is recognized as an industry leader delivering quality products and services to its customers worldwide.



INTRODUCING THE PROHOST® SYSTEM

The ProHost® System combines process and equipment to ensure just-in-time delivery of finished linen and room supplies to each guestroom floor. An ensemble of Mobiles and Totes carry program-loaded quantities of linen and supplies to each guestroom floor and section. Each system is customized to fit the physical layout and service objectives of each hotel.

Management Tool

As a management tool, the ProHost® System works to improve productivity, quality standards and inventory control. ProHost® Systems deliver operating efficiency, enhance guest corridor appearance and improve employee morale.



Quality Service

The ProHost® System delivers accurate and consistent quantities to each guestroom floor on a daily basis. The result is improved consistency and quality within the guestroom and more time for the housekeeping staff to focus on service to hotel guests.

Employee Productivity

ProHost® Systems eliminate hundreds of material handling events. Managers report that room attendants can complete daily assignments 30 to 40 minutes faster using the ProHost® System. Employee time, previously devoted to cart packing and linen handling, can be reassigned to gain greater productivity and improve guest services.

Professional Appearance

The professional appearance of the ProHost® equipment improves the quality of the work environment for the housekeeping staff. Bright, good-looking, well-designed equipment builds pride and proficiency in its operators. Equally important, it gives guests confidence in the professionalism of the hotel.

Savings Benefits

Improved productivity generated by the ProHost® System yields long-term savings. Expense reductions for linen and guestroom supplies are realized through centralized inventory control and just-in-time delivery to the guestroom floors.

The ProHost® System typically pays for itself in two years in new hotels and in two to three years in existing properties. Hostar International, Inc. offers both lease and purchase options.

Hostar's team of experienced material management professionals are available to maximize the efficient use of equipment, space and labor in your hotel.

For further information on how the ProHost® System can positively impact your hotel operation, please contact a Hostar representative.