

HOSTAR INTERNATIONAL, INC.

Hostar International, Inc. delivers intelligent equipment combined with full service design and implementation of material-handling systems. Hostar offers its products and services using a menu approach to allow hotel owners and operators to select the programs that best meet their budget and operational requirements

Hostar International, Inc. offers professional material management planning, housekeeping operational analysis, and space and process planning for opening and existing properties.

System set-up and operational training are provided to ensure that managers and employees are proficient with their new ProHost® program. For opening hotels, Hostar offers in-room cleaning training for room attendants and supervisors.

FEASIBILITY STUDY

Hostar develops operational plans and preliminary equipment specifications based upon the physical space and layout of the property, staff assignments, and management goals of the hotel. Workshops are held with housekeeping and hotel management to customize the ProHost® System to the hotel.

A financial return on investment analysis is conducted to identify the areas where the ProHost® System can reduce operating costs and improve profitability.

DETAILED PLANNING

Hostar works closely with hotel management to complete a detailed operations plan, finalize equipment configurations, and review the installation agenda and schedule. Procedures for room cleaning using the ProHost® System are presented to housekeeping managers and floor supervisors. Work hours and schedules are established for the ProHost® System restocking team. Locations for parking the Mobiles on the guest room floors, the location of the room supply pick station, and the restocking area are finalized.

OPERATIONS MANUAL

A customized manual is prepared by Hostar including training tools, detailed operational procedures and illustrations of Mobile load plans, tote contents and quantities and linen closet parking plans.

SYSTEM START-UP & TRAINING

A Hostar installation team spends ten to twelve days on-site to organize initial linen and room supply stocking and deliver the Mobiles to the guest floor linen closets. The Hostar team conducts training for all housekeeping personnel in the most effective use of the ProHost® equipment.

Preventative maintenance training is conducted for engineering personnel. Hostar personnel monitor the daily operation of the system to ensure that the ProHost® System is operating properly and meeting management goals.

FOLLOW-UP VISIT & SYSTEM RECOMMENDATIONS

Hostar International, Inc. offers follow-up visits to review operation of the ProHost® System, to train new managers and to help accommodate the introduction of new programs and items such as the coffee programs and glass exchange programs.

The ProHost® System is the only housekeeping materials management program that generates significant savings for each occupied room night.

Please contact Hostar directly for more information. Start planning today to modernize Heart-of-the House operations.